

Wish to **complain** about a local health service?

With the recent reorganisation of the local NHS, the way you complain about health services has changed. A complaint may be as a result of the way treatment or care has been provided to a patient or how a service has been managed. It may also relate to the attitude and behaviour of staff.

Complain about staff/services at

Who to contact

The Royal Wolverhampton NHS Trust

PALS Team, New Cross Hospital,
Wednesfield Road, Wolverhampton,
WV10 0QP

T: 01902 695 362

E: rwh-tr.pals@nhs.net

Black Country Partnership NHS Foundation Trust

Complaints Team, Delta House, Greet
Green Road, West Bromwich, B70 9PL

T: 0800 587 7720

E: complaints@bcpft.nhs.uk

GP Practices, Pharmacies, Dentists or Opticians

NHS England, PO Box 16738, Redditch,
Worcestershire, B97 6PT

T: 0300 311 2233

E: england.contactus@nhs.net

Wolverhampton City Council

Customer Relations, Wolverhampton City
Council, Wolverhampton, WV1 1SH

T: 01902 551 901

E: complaints@wolverhampton.gov.uk

Wolverhampton Clinical Commissioning Group

Wolverhampton Science Park, Glaisher
Drive, Wolverhampton, WV10 9RU

T: 01902 444 517

E: sarah.southall@nhs.net

If you need assistance to make your complaint, Wolverhampton Health
Advocacy Complaints Service can help; call them on **01902 572 399**